



OVERALL STRATEGY

RESEARCH FINDINGS

THE SAMPLE:

360 individuals were surveyed after they had appeared at one of the 81 St. Louis area municipal courts and asked to share their views on their recent court experiences. The median age range of those surveyed was 25-34 years of age. 66% identified themselves as African American. 51% of the population was male; 49% were female.

GREATEST CHALLENGES TO RESOLVING CASE

- ▶ Fines too high to pay all at once
- ▶ Finding time to make it to court
- ▶ Accessing specific information about their case
- ▶ Patience for how long court takes

REASONS FOR FAILURE TO APPEAR



27% forgot



24% had to work



27% lacked funds



10% no transportation



TECHNOLOGIES USED



90% text



75% smartphone



73% internet at home



59% internet at library